

Sustainability Strategy

(GRI 2-22, 2-23, 2-24, 2-28)

Sustainability is a central axis for operations management, thereto, during 2021, we emphasized on strengthening the ESG model, which contains priorities at Group level, as well as including specific strategies for each business.

This model is based on five axes: Corporate Governance, Employee Development, Customer Satisfaction, Sustainable Processes and Products, and Operational Efficiency and Continuity, each with their corresponding lines of action¹ and related to the SDGs.

In addition, during the year we created a specialized committee on the subject, which has worked constantly to prioritize initiatives and coordinate efforts to comply with the proposed strategy. This committee will also be in charge of monitoring the progress of the Scorecard indicators, which will be published in 2022.

Experts have been appointed in each of the businesses to monitor main milestones and results, and then consolidate them at the Group level. The consolidated information will be reported on a quarterly basis to the Board of Directors, for which a Director will be appointed to be responsible for communicating these issues.

1. The lines of action are aligned to the materiality analysis, the detail is in Annex I.



LINES OF ACTION

- 1.1 Corporate governance structure and operation
- 1.2 Ethics and compliance culture
- 2.1 Occupational health and safety
- 2.2 Talent attraction and development
- 2.3 Inclusion and diversity
- 3.1 Product quality and safety (including Transparency)
- 3.2 Innovation
- 4.1 Circularity of resources (water, materials, waste, and other supplies)
- 4.2 Supply chain sustainability
- 4.3 Consumer (customer) practices
- 4.4 Environmental development
- 5.1 Energy and emissions management (GHG, particles)
- 5.2 Climate risk management
- 5.3 Technological transformation